

# SPACE COAST DOG WALKING

## TERMS OF SERVICE & LIABILITY WAIVER

Effective Date: May 28, 2026

These Terms of Service ("Agreement") govern all services provided by Space Coast Dog Walking ("Company", "we", "us", or "our") to the pet owner ("Client", "you", or "your").

By booking, scheduling, purchasing, or using any services offered by Space Coast Dog Walking, you acknowledge that you have read, understood, and agreed to all terms contained herein.

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## 1. SERVICES PROVIDED

Space Coast Dog Walking may provide the following services:

- Dog walking
- Dog running/exercise sessions
- Pet sitting
- Drop-in visits
- Feeding and watering
- Medication administration
- Basic bathing/rinsing
- Transportation of pets
- Outdoor park and beach visits
- Socialization with other dogs when deemed appropriate
- Other agreed-upon pet care services

Services may occur indoors, outdoors, on sidewalks, trails, beaches, parks, neighborhoods, or other public/private environments.

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## 2. CLIENT RESPONSIBILITIES

Client represents and warrants that:

- All pets are legally owned by Client.
- All pets are vaccinated as required by Florida law.
- Client has disclosed all known behavioral issues, medical conditions, fears, triggers, bite incidents, aggression history, escape tendencies, and special handling requirements.
- Client will maintain accurate emergency contact and veterinary information.
- Pets are physically capable of participating in requested activities.

- Pets are properly licensed where required.

Failure to disclose behavioral or medical issues may result in immediate termination of services without refund.

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### **3. AGGRESSIVE DOGS / BREED RESTRICTIONS**

Space Coast Dog Walking reserves the right to refuse service to any animal for any safety-related reason.

The Company does not accept dogs with:

- known aggression,
- prior bite history,
- dangerous behavioral tendencies,
- or breeds/mixes restricted by Company policy.

Any undisclosed aggression or unsafe behavior may result in immediate termination of services.

Client assumes full liability for any injuries or damages caused by their pet.

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### **4. OFF-LEASH ACTIVITIES**

Client understands and expressly acknowledges that off-leash activities involve inherent risks including but not limited to:

- injury,
- escape,
- interaction with wildlife,
- interaction with other dogs,
- drowning,
- traffic exposure,
- environmental hazards,
- illness,
- or death.

Client voluntarily authorizes participation in off-leash activities when approved by the Company and assumes all associated risks.

Space Coast Dog Walking does not guarantee uninterrupted control of any animal during off-leash activities.

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## 5. ASSUMPTION OF RISK

Client understands that animals are inherently unpredictable.

Client voluntarily assumes all risks associated with:

- dog walking,
- transportation,
- exercise,
- beach visits,
- public interactions,
- medication administration,
- pet socialization,
- and all other services.

This includes risks of:

- injury,
- illness,
- escape,
- property damage,
- animal fights,
- bites,
- vehicle incidents,
- heat-related illness,
- drowning,
- or death.

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## 6. RELEASE OF LIABILITY

To the fullest extent permitted by Florida law, Client releases and holds harmless Space Coast Dog Walking, its owners, operators, contractors, employees, agents, and representatives from any and all claims, liabilities, damages, injuries, losses, expenses, or causes of action arising from services provided.

This includes but is not limited to:

- pet injury or death,
- property damage,
- veterinary expenses,
- transportation incidents,
- third-party injuries,
- leash failures,
- escape incidents,
- environmental hazards,

- dog fights,
- or acts of nature.

Client agrees that liability, if any, shall not exceed the total amount paid for services within the previous thirty (30) days.

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## **7. VETERINARY EMERGENCY AUTHORIZATION**

If Space Coast Dog Walking reasonably believes a pet requires medical attention, the Company may:

- transport the pet,
- contact a veterinarian,
- authorize emergency treatment,
- seek emergency care,
- or make reasonable medical decisions when Client cannot be reached.

Client accepts full financial responsibility for all veterinary costs, transportation expenses, emergency care, medications, and related charges.

The Company does not guarantee outcomes of veterinary treatment.

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## **8. TRANSPORTATION**

Client authorizes transportation of pets in Company vehicles.

Client understands transportation carries inherent risks including injury, accident, escape, stress, illness, or death.

Space Coast Dog Walking is not liable for injuries or incidents occurring during transport except where prohibited by law.

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## **9. MEDICATION ADMINISTRATION**

While reasonable care will be used, Space Coast Dog Walking is not liable for complications resulting from medication administration, missed doses, improper reactions, side effects, or inaccurate instructions provided by Client.

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## 10. PAYMENT TERMS

Payment may be required before services are rendered.

Recurring subscription services may renew automatically until canceled.

Chargebacks or fraudulent payment disputes may result in immediate termination of services and collection efforts.

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## 11. CANCELLATION POLICY

- At least 24 hours notice is required for cancellations.
  - Same-day cancellations are charged 50% of the scheduled service amount.
  - No-shows are charged 100% of the scheduled service amount.
  - Severe weather or unsafe conditions may result in rescheduling or cancellation at Company discretion.
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## 12. WEATHER & SAFETY CONDITIONS

Services may be modified, shortened, rescheduled, or canceled due to:

- extreme heat,
- lightning,
- flooding,
- unsafe terrain,
- dangerous animals,
- environmental hazards,
- or other safety concerns.

Safety decisions are solely at Company discretion.

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## 13. HOME ACCESS

Client is responsible for:

- accurate keys,
- codes,
- lockbox access,
- alarm instructions,
- and functional entry methods.

If access cannot be obtained, the scheduled service may still be charged.

Client releases Company from liability relating to home access unless caused by intentional misconduct.

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## **14. PHOTO & SOCIAL MEDIA CONSENT**

Client grants Space Coast Dog Walking permission to photograph, video record, and use images of pets for:

- social media,
- advertising,
- website content,
- marketing,
- promotional materials,
- and portfolio use.

No compensation is owed for such usage.

Client may revoke consent in writing for future content only.

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## **15. PRIVACY**

Client information will be used solely for operational, scheduling, payment, safety, and communication purposes.

We do not intentionally sell personal information.

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## **16. TERMINATION OF SERVICES**

Space Coast Dog Walking may refuse or terminate services at any time for:

- unsafe conditions,
  - aggression,
  - non-payment,
  - harassment,
  - undisclosed risks,
  - or violation of these terms.
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## **17. GOVERNING LAW**

This Agreement shall be governed under the laws of the State of Florida.

Any disputes arising under this Agreement shall be resolved exclusively within Florida courts.

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## **18. SEVERABILITY**

If any provision of this Agreement is found unenforceable, remaining provisions shall remain in full force and effect.

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## **19. ACCEPTANCE**

By purchasing, scheduling, or using services, Client confirms they:

- have read this Agreement,
  - understand the risks involved,
  - voluntarily accept all terms,
  - and are legally authorized to act on behalf of the pet(s).
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Contact Information:

Space Coast Dog Walking  
Email: [chance.bowers@outlook.com](mailto:chance.bowers@outlook.com)  
Phone: 321-591-2416